

Response Summary:

Forced labour in Canadian supply chains: submit a questionnaire

Data Management Disclaimer

Entities and government institutions must complete this questionnaire if they have reporting obligations under the *Fighting Against Forced Labour and Child Labour in Supply Chains Act* (Act). If an entity or government institution is unsure whether they are required to report, refer to guidance on [how to prepare a report](#).

Entities must have their completed report approved by the appropriate governing body or bodies.

Completing this questionnaire, including attaching the PDF version of the entity's or government institution's report, is mandatory. The questionnaire is considered complete if all of the mandatory fields have been filled out and a report has been uploaded that meets all of the following requirements:

- Contains information addressing each of the legal requirements in subsections 6(1) and 6(2), for government institutions, or in subsections 11(1) and 11(3), for entities;
- For entities, has received the necessary approvals and includes the signed attestation;
- Does not exceed 10 pages in length, or 20 pages for reports provided in both Canadian official languages; and
- Is a PDF file that does not exceed 100MB in size.

For more information, please refer to the [guidance](#).

Failure to complete the questionnaire is considered an offence under subsection 19(1). All offences under subsections 19(1) and 19(2) are

punishable on summary conviction and a fine of not more than \$250,000. The questionnaire must be completed using information from activities undertaken during the entity's or government institution's previous financial year before the reporting deadline of May 31, 2024.

There is no prescribed level of detail required for the responses. Entities and government institutions should use discretion in determining the appropriate level of detail proportionate to the size and risk profile of the entity or government institution.

Knowingly making a false or misleading statement or providing false or misleading information in the questionnaire responses or in the report is considered an offence under subsection 19(2).

Questionnaire responses will be stored by Public Safety Canada and will be disposed of in accordance with the Policy on Service and Digital, the *Access to Information Act*, the *Privacy Act* and the *Library and Archives Act*. The report itself will be added to the Public Safety Canada Library's collection and will be subject to the Public Safety Canada Library Collection Development Policy. Public Safety Canada may proceed with the manipulation or translation of answers to align the bibliographical data of the report to Treasury Board Secretariat Standard on Metadata and Public Safety Canada Library cataloguing and description procedures.

Entities and government institutions are also required to publish their report in a prominent place on their website, in accordance with section 8, for government institutions, and subsection 13(1), for entities. Learn more on [how to prepare a report](#).

An entity's failure to publish a report in a prominent place on its website is considered an offence under subsection 19(1).

Entities must complete the questionnaire and submit their report in one of the two Canadian official languages. It is recommended, however, that reports be submitted in both English and French, in

order to make reports accessible to the broader Canadian public. Requests for translated copies of reports may be directed to the responsible entity.

Government institutions may complete the questionnaire in either official language, but are required to submit the PDF version of their report in both English and French, as per the *Official Languages Act*.

Privacy Notice.

Privacy Notice Statement

Personal information is collected by Qualtrics on behalf of Public Safety Canada for the purpose of verifying information contained in reports submitted under the *Fighting Against Forced Labour and Child Labour in Supply Chains Act (Act)*.

Participation in this questionnaire is mandatory for entities and government institutions that are required to report under the Act. Please note that information entered in any open text box field could be deemed identifiable depending on the information provided. In order to protect privacy, entities and government institutions must not add personal information of any kind in these open text areas.

Personal information will be managed and administered in accordance with the *Access to Information Act*, the *Privacy Act* and any other applicable laws. Public Safety Canada may use the personal information provided in the questionnaire responses for policy development purposes, but the information may also be used for investigative purposes.

For more information on Public Safety Canada's privacy practices related to online activities, please refer to Public Safety Canada's [Terms and conditions](#).

You have the right to the protection of, access to and correction of your personal information. Find instructions for obtaining information through [Public Safety Canada Access to Information](#)

and Privacy (ATIP).

Any questions, comments, concerns or complaints you may have regarding Public Safety Canada's handling of your personal information may be directed to our Access to Information and Privacy Coordinator by emailing atip-aiprp@ps-sp.gc.ca. If you are not satisfied with Public Safety Canada's response to your privacy concern, you have the right to file a complaint with the [Privacy Commissioner of Canada](#) regarding the institution's handling of your personal information.

- **I have read and understand the information above.*

Q1.

Identifying Information

Please note that information entered in any open text box field could be deemed identifiable depending on the information provided. In order to protect privacy, entities and government institutions must not add personal information of any kind in these open text areas.

*This report is for which of the following?

- Entity

Q2. *Legal name of reporting entity or government institution:

Daiso Industries Co., LTD. (parent company)

Daiso Canada Co., LTD. (subsidiary)

Q3. *Financial reporting year (Start Date):

Month	March
Day	1
Year	2023

Q4. *Financial reporting year (End Date):

Month	February
Day	28
Year	2024

Q5. *Is this a revised version of a report already submitted this reporting year?

Note that Public Safety Canada is only accepting revised reports at this time. The previous version will be deleted and users will be unable to recover the previously submitted version.

Error rendering response (QID13, Ref.ID 9dff7f29-b8f0-4a30-9757-c022a2002fe7): java.lang.NullPointerException

Q7. Business number(s) (if applicable):
727603136

Q8. *Is this a joint report?

- Yes

Q9. *If yes, identify the legal name of each entity covered by this report.
Daiso Industries Co., Ltd. (parent company)
Daiso Canada Co., Ltd. (subsidiary)

Q10. Identify the business number(s) of each entity covered by this report, (if applicable).
Daiso Canada Co., Ltd. - 727603136

Q11. *Is the entity also subject to reporting requirements under supply chain legislation in another jurisdiction?

- No

Q12. *Which of the following categorizations applies to the entity? Select all that apply.

- Has a place of business in Canada
- Does business in Canada
- Has assets in Canada
- Has at least \$20 million in assets for at least one of its two most recent financial years
- Has generated at least \$40 million in revenue for at least one of its two most recent financial years
- Employs an average of at least 250 employees for at least one of its two most recent financial years

Q13. *Which of the following sectors or industries does the entity operate in? Select all that apply.

- Retail trade

Q14. *In which country is the entity headquartered or principally located?

- Japan

Q16.

Annual Report

***What steps has the entity taken in the previous financial year to prevent and reduce the risk that forced labour or child labour is used at any step of the production of goods in Canada or elsewhere by the entity or of goods imported into Canada by the entity? Select all that apply.**

- Mapping activities
- Mapping supply chains
- Conducting an internal assessment of risks of forced labour and/or child labour in the organization's activities and supply chains
- Contracting an external assessment of risks of forced labour and/or child labour in the organization's activities and supply chains
- Developing and implementing an action plan for addressing forced labour and/or child labour
- Gathering information on worker recruitment and maintaining internal controls to ensure that all workers are recruited voluntarily
- Carrying out a prioritization exercise to focus due diligence efforts on the most severe risks of forced and child labour
- Developing and implementing anti-forced labour and/or -child labour standards, codes of conduct and/or compliance checklists
- Auditing suppliers
- Developing and implementing training and awareness materials on forced labour and/or child labour

Q18. Please provide additional information describing the steps taken (if applicable) (1500 character limit).

Daiso Industries has taken many steps in the past fiscal year to reduce any potential forced labor from its supply chains. Daiso Industries continued efforts begun in 2022 to conduct third party social audits on all its nearly 1,000 suppliers. Daiso Industries has also started a supply chain mapping program for high risk forced labor commodities such as cotton textiles and products containing solar cells. In addition, affidavits of no forced labor are collected from manufacturers in these high risk industries.

Daiso Canada has chosen not to import any products containing cotton harvested in China or, at some point in the production process, manufactured in China due to the potential for forced labor to exist in the supply chain. Daiso Canada also does not import solar powered products manufactured in China due to the same risk. In addition, Daiso Canada does not purchase items produced by manufacturers that refuse to undergo the social audit.

Compliance documents regarding forced labor written in English and translated into Japanese have been provided to Daiso Industries employees. Buyers have been encouraged to begin sourcing all products containing cotton and solar panels from countries with low risk for forced labor in the supply chain.

Daiso Industries and Daiso Canada intend to continue and further develop the courses of action described above during the 2024 fiscal year.

Q19. *Which of the following accurately describes the entity's structure?

- Corporation

Q20. *Which of the following accurately describes the entity's activities? Select all that apply.

- outside Canada
- in Canada
- Importing into Canada goods produced outside Canada
- Controlling an entity engaged in producing goods in Canada or outside Canada, or importing into Canada goods produced outside Canada

Q25. *Has the organization identified parts of its activities and supply chains that carry a risk of forced labour or child labour being used?

- Yes, we have identified risks to the best of our knowledge and will continue to strive to identify emerging risks.

Q22. Please provide additional information on the organization's structure, activities and supply chains (1500 character limit).

Daiso Industries Co., Ltd. is headquartered in Japan. It operates in 30 countries around the world through both a subsidiary and franchise business structure. In total, there are nearly 6,500 Daiso stores worldwide.

Daiso Industries predominantly sells Daiso branded products in its stores. However, Daiso stores also sell many products that are popular national brands in Japan. Daiso stores carry household goods, stationery, beauty products, food, toys, craft supplies, small electronics, clothing, accessories, and other daily use products.

Approximately 80% of Daiso products are 100 Yen or its subsidiary country's equivalent. Buyers in Japan work with manufacturers to develop quality, cute, affordable products with an Asian flare. Most manufacturers are located in Asia not only due to production costs and proximity to most of the Daiso chain, but also because Asian lifestyle goods are not generally produced in other parts of the world.

Daiso works with nearly 1,000 different manufacturers and trading companies to source nearly 40,000 continuous production and seasonal items. Buyers are constantly working with manufacturers to develop new products for Daiso customers.

Q23. *Does the organization currently have policies and due diligence processes in place related to forced labour and/or child labour?

- Yes

Q23b. *If yes, which of the following elements of the due diligence process has the organization implemented in relation to forced labour and/or child labour? Select all that apply.

- Embedding responsible business conduct into policies and management systems

Q24. Please provide additional information on the organization's policies and due diligence processes in relation to forced labour and child labour (if applicable) (1500 character limit).

Daiso Industries works with an independent third party to conduct social audits to check for forced labor and child labor. Daiso Industries' buyers have been directed to start sourcing products at high risk for forced labor from countries with a lower forced labor risk. Daiso Industries has also conveyed its expectation of no forced labor in its supply chain to its suppliers.

Q25c. *If yes, has the organization identified forced labour or child labour risks related to any of the following aspects of its activities and supply chains? Select all that apply.

- The types of products it produces, sells, distributes or imports
- The types of products it sources

Q26. *Has the organization identified forced labour or child labour risks in its activities and supply chains related to any of the following sectors and industries? Select all that apply.

- Retail trade

Q27. Please provide additional information on the parts of the organization's activities and supply chains that carry a risk of forced labour or child labour being used, as well as the steps that the organization has taken to assess and manage that risk (if applicable) (1500 character limit)

Based upon reports issued by the United States and other industry experts, Daiso has determined that a risk of forced labor exists in textile products containing cotton and solar panels. Daiso Industries has not detected any forced labor through its social audits or supply chain mapping and affidavit collection process.

Q28. *Has the organization taken any measures to remediate any forced labour or child labour in its activities and supply chains?

- Not applicable, we have not identified any forced labour or child labour in our activities and supply chains.

Q29. Please provide additional information on any measures the organization has taken to remediate any forced labour or child labour (if applicable) (1500 character limit).

N/A

Q30. *Has the organization taken any measures to remediate the loss of income to the most vulnerable families that results from any measure taken to eliminate the use of forced labour or child labour in its activities and supply chains?

- Not applicable, we have not identified any loss of income to vulnerable families resulting from measures taken to eliminate the use of forced labour or child labour in our activities and supply chains.

Q31. Please provide additional information on any measures the organization has taken to remediate the loss of income to the most vulnerable families that results from any measure taken to eliminate the use of forced labour or child labour in its activities and supply chains (if applicable) (1500 character limit).

N/A

Q32. *Does the organization currently provide training to employees on forced labour and/or child labour?

- Yes

Q32b. *If yes, is the training mandatory?

- Yes, the training is mandatory for some employees.

Q33. Please provide additional information on the training the organization provides to employees on forced labour and child labour (if applicable) (1500 character limit).

Training documents regarding forced labor have been produced and shared with applicable departments within Daiso Industries.

Q34. *Does the organization currently have policies and procedures in place to assess its effectiveness in ensuring that forced labour and child labour are not being used in its activities and supply chains?

- No

Q35. Please provide additional information on how the organization assesses its effectiveness in ensuring that forced labour and child labour are not being used in its activities and supply chains (if applicable) (1500 character limit).

N/A

Q36a. *Upload report (Required) (100MB limit):

Upload your report, including the signed attestation, in PDF format

[\[Click here\]](#)

Q36b. Upload report in second Canadian official language (Optional) (100MB limit):

Upload your report, including the signed attestation, in PDF format

N/A

Q37.

- ***** I confirm that the attached report is approved and attested, as required under subsection 11(4) and subsection 11(5) of the Fighting Against Forced Labour and Child Labour in Supply Chains Act.

Q38. ***** Please identify the name, title and email address of the person authorized to fill out this questionnaire.

(Note: Public Safety Canada may use the contact information provided should it require additional details regarding the submission. Info will be used as per the privacy note statement.)

Name:	Nicole Crimm
Title:	Manager, Product Regulatory and Trade Compliance
Email address:	Nicole.Crimm@Daiso-USA.com

Q39. ***** Do you wish to submit your responses to this questionnaire? (If you wish to amend your answers, please click the "Previous" button.)

- Yes

Embedded Data:

City	Atlanta
CountryCode	US
CountryName	United States
PostalCode	30306
StateRegion	GA